

Annual Customer Proprietary Network Information Certification
Pursuant to 47 C.F.R. § 64.2009(e)
EB Docket No. 06-36
March 3, 2008

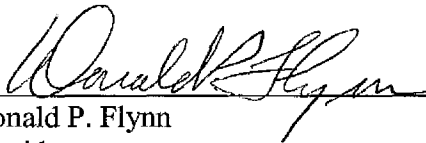
Name of Company: XTel Communications, Inc.
Form 499 Filer ID: 813225
Name of Signatory: Donald P. Flynn
Title of Signatory: President

I, Donald P. Flynn, certify that I am an officer of XTel Communications, Inc. ("XTel"), and acting as an agent of XTel, that I have personal knowledge that XTel has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how XTel's procedures ensure the company is in compliance with the requirements set forth in sections 64.2001 *et seq.* of the Commission's rules.

XTel has not taken any actions (instituted proceedings or filed petitions at either state commissions, courts, or at the FCC) against data brokers in the past year. XTel has no information outside of Commission Docket No. 96-115, or that is not otherwise publicly available (*e.g.*, through news media), regarding the processes pretexters are using to attempt to access CPNI. The steps the company has taken to protect CPNI include updating its CPNI practices and procedures and conducting new training designed to ensure compliance with the FCC's modified CPNI rules.

XTel has not received any customer complaints in the past year concerning the unauthorized release of CPNI.


Donald P. Flynn
President
XTel Communications, Inc.

Date: 3-3-2008

Customer Proprietary Network Information Certification Attachment A

XTel has established practices and procedures adequate to ensure compliance with Section 222 of the Communications Act of 1934, as amended, and the Federal Communications Commission's ("FCC") rules pertaining to customer proprietary network information ("CPNI") set forth in sections 64.2001 – 64.2011 of the Commission's rules. This attachment summarizes those practices and procedures, which have been updated so that they are adequate to ensure compliance with the Commission's CPNI rules, as modified by the Commission in 2007.

Safeguarding against pretexting

- XTel takes reasonable measures to discover and protect against attempts to gain unauthorized access to CPNI, including the authentication of customers prior to disclosing CPNI based on customer-initiated contacts. XTel is committed to notify the FCC of any novel or new methods of pretexting it discovers and of any actions it takes against pretexters and data brokers.

Training and discipline

- XTel trains its supervisory and non-supervisory personnel in an effort to ensure that its employees, in accordance with FCC regulations: (a) understand what CPNI is, (b) join in and carry-out XTel's obligation to protect CPNI, and (c) understand when they are and when they are not authorized to use or disclose CPNI.
- XTel employees are required to review XTel's CPNI practices and procedures and to acknowledge their comprehension thereof.
- XTel also requires all outside Dealers and Agents to review XTel's CPNI practices and procedures and to acknowledge receipt and review thereof.
- XTel has an express disciplinary process in place for violation of the company's CPNI practices and procedures. The careless or intentional failure to comply with these practices and procedures may result in disciplinary action, up to and including discharge.

XTel's use of CPNI

- XTel may use CPNI for the following purposes:
 - To initiate, render, maintain, repair, bill and collect for services;
 - To protect its property rights; or to protect its subscribers or other carriers from fraudulent, abusive, or the unlawful use of, or subscription to, such services;
 - To provide inbound telemarketing, referral or administrative services to the customer during a customer initiated call and with the customer's informed consent.
 - To market additional services to customers that are within the same categories of service to which the customer already subscribes;
 - To market services formerly known as adjunct-to-basic services; and
- XTel does not disclose or permit access to CPNI to track customers that call competing service providers.

- XTel discloses and permits access to CPNI where required by law (e.g., under a lawfully issued subpoena).

Customer approval and informed consent

- XTel does not use CPNI for purposes that require customer approval. For example, XTel does not use CPNI for marketing purposes. If this policy changes in the future, XTel will ensure that its practices and procedures comply with all applicable Commission CPNI rules.

Additional safeguards

- XTel designates one or more officers, as an agent or agents of the company, to sign and file a CPNI compliance certificate on an annual basis. The certificate conforms to the requirements set forth in FCC rule 64.2009(e).
- XTel does not provide CPNI to customers during customer-initiated telephone calls. Instead, if XTel receives an inquiry for CPNI during a customer initiated telephone call, XTel either calls the customer back at the telephone number of record or sends the information to the customer's address of record.
- For online customer access to CPNI, XTel authenticates the customer (or its authorized representative) without the use of readily available biographical or account information. After the customer has been authenticated, XTel utilizes a customer-established password to authorize account access. XTel establishes passwords and has employed back-up authentication for lost or forgotten passwords consistent with the requirements of FCC rule 64.2010(e).
- XTel discloses CPNI to customers at XTel's retail locations if the customer first presents a valid photo ID matching the customer's account information.
- XTel notifies customers immediately of any account changes, including address of record, authentication, online account and password related changes.
- XTel may negotiate alternative authentication procedures for services that XTel provides to business customers that have both a dedicated account representative and a contract that specifically addresses XTel's protection of CPNI.
- In the event of a breach of CPNI, XTel will notify law enforcement as soon as practicable and no later than seven (7) business days from discovering the breach. Customers will be notified after the seven (7) day period, unless the relevant investigatory party directs XTel to delay notification, or XTel and the investigatory party agree to an earlier notification. XTel will maintain a record of all CPNI security breaches, including a description of the breach and the CPNI involved, along with notifications sent to law enforcement and affected customers.